

# Terms of Service for RetroNodes Hosting

Welcome to RetroNodes Hosting! We're pleased to have you as a customer. Please carefully review the following terms that govern your use of our services:

## 1. Acceptance of Terms:

By using RetroNodes Hosting services (by ordering any service), you agree to accept and abide by these Terms of Service. This includes compliance with:

- The Minecraft End User License Agreement (EULA) as outlined by Mojang AB for Minecraft server hosting.
- Discord's Terms of Service for Discord bot hosting.
- RetroNodes Hosting's Terms of Service for any files uploaded to our nodes.

## 2. Discord Bot Hosting:

RetroNodes Hosting provides services for hosting Discord bots. Users are responsible for complying with Discord's Terms of Service and guidelines regarding bot usage, including but not limited to respecting Discord's API rate limits and usage policies.

## 3. Files Uploaded on Our Nodes:

Users are solely responsible for any files uploaded to RetroNodes Hosting servers. It is prohibited to upload or store illegal, malicious, or copyrighted content that you do not have the rights to distribute. RetroNodes Hosting reserves the right to remove any content that violates these terms without notice.

#### **4. Prohibited Activities:**

Users agree not to engage in activities that disrupt or interfere with the operation of RetroNodes Hosting services or the experience of other users. Prohibited activities include but are not limited to:

- Exploiting server vulnerabilities (Report it).
- Distributing malware or engaging in any form of hacking or unauthorized access.
- Engaging in activities that violate local, national, or international laws.

#### **5. Immediate Ban for Mining or Similar Activities:**

RetroNodes Hosting has a zero-tolerance policy for any form of cryptocurrency mining or similar resource-intensive activities on our servers. Users found engaging in such activities will be permanently banned from our platform without suspension, removal, or warning. Such users will be blacklisted and prohibited from using our services in the future.

#### **6. Payment and Refunds:**

Payments for RetroNodes Hosting services are non-refundable after 24 hours from the time of purchase, except as specified in our Refund Policy.

#### **7. Service Modifications:**

In the event of discontinuation, RetroNodes Hosting will:

- Notify affected users via personal email, announcements on our website, and our Discord server to backup all data before servers are deleted.
- Provide refunds based on the unused portion of prepaid services. For example, if a server was active for 20 days out of a prepaid 30-day period, a refund for the remaining 10 days will be issued within 24-48 hours.

## **8. Privacy Policy:**

Our Privacy Policy governs the collection, use, and protection of your personal information. By using our services, you consent to the terms outlined in our Privacy Policy.

## **9. Disclaimer of Warranties:**

RetroNodes Hosting services are provided on an "as-is" and "as-available" basis. We make no warranties or representations regarding the reliability, accuracy, or availability of our services.

## **10. Limitation of Liability:**

In no event shall RetroNodes Hosting be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in any way connected with the use of our services.

## **11. Governing Law:**

These Terms of Service shall be governed by and construed in accordance with the laws of India. RetroNodes Hosting is an Indian Game Server Hosting service, and as such, we will follow Indian jurisdiction, rules, and regulations.

## **12. Contact Us:**

If you have any questions or concerns regarding these Terms of Service, please contact us through our support channels.

We reserve the right to update or modify these terms at any time, and it is your responsibility to review them periodically for changes. Continued use of our services after any such changes shall constitute your consent to such changes.

Thank you for choosing RetroNodes Hosting, we look forward to provide you with excellent game servers and staff support.